

Community Service Hours per AA - Exhibit 11

WTBT Historical Performance	2011	2012	2013	2014	2015
Service Hours	0	29	39	43	40
Total Bank Employees	177	192	104	145	128
Hours Per Employee	0.00	0.15	0.38	0.30	0.31
			5-year Average		0.23
			3-year Average		0.33
			Goal per employee		0.50
			Goal Total Hours		64

	Allocation of Hours	Total Hours for 6 pts
Cook County	80%	51
Pitt County	15%	10
Chowan County	5%	3
Total	100%	64

Service Hours

Year #1 Goals										
Points	1	3	6	7	8	9	10	11		
Cook County	0.334	0.367	0.400	0.480	0.560	0.640	0.720	0.800	0.880	0.960
Pitt County	0.063	0.069	0.075	0.090	0.105	0.120	0.135	0.150	0.165	0.180
Chowan County	0.021	0.023	0.025	0.030	0.035	0.040	0.045	0.050	0.055	0.060
Hours Per Total Employees	0.42	0.46	0.50	0.60	0.70	0.80	0.90	1.00	1.10	1.20
Grading Example										
Points	1	3	6	7	8	9	10	11		
Cook County			0.430							
Pitt County			0.082							
Chowan County			0.029							
Calculated Points	0.00	0.00	6.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
									Sum	6.00
									Average	2.00

Year #2 Goals										
Points	0	0	0	0	0	0	0	0	0	0
Cook County	0.414	0.447	0.480	0.560	0.640	0.720	0.800	0.880	0.960	1.040
Pitt County	0.078	0.084	0.090	0.105	0.120	0.135	0.150	0.165	0.180	0.195
Chowan County	0.026	0.028	0.030	0.035	0.040	0.045	0.050	0.055	0.060	0.065
Hours Per Total Employees	0.52	0.56	0.60	0.70	0.80	0.90	1.00	1.10	1.20	1.30

Year #3 Goals										
Points	0	0	0	0	0	0	0	0	0	0
Cook County	0.494	0.527	0.560	0.640	0.720	0.800	0.880	0.960	1.040	1.120
Pitt County	0.093	0.099	0.105	0.120	0.135	0.150	0.165	0.180	0.195	0.210
Chowan County	0.031	0.033	0.035	0.040	0.045	0.050	0.055	0.060	0.065	0.070
Hours Per Total Employees	0.62	0.66	0.70	0.80	0.90	1.00	1.10	1.20	1.30	1.40

Year #4 Goals										
Points	0	0	0	0	0	0	0	0	0	0
Cook County	0.574	0.607	0.640	0.720	0.800	0.880	0.960	1.040	1.120	1.200
Pitt County	0.108	0.114	0.120	0.135	0.150	0.165	0.180	0.195	0.210	0.225
Chowan County	0.036	0.038	0.040	0.045	0.050	0.055	0.060	0.065	0.070	0.075
Hours Per Total Employees	0.72	0.76	0.80	0.90	1.00	1.10	1.20	1.30	1.40	1.50

Year #5 Goals										
Points	1	3	6	14	0	9	0	11		
Cook County	0.654	0.687	0.720	0.800	0.880	0.960	1.040	1.120	1.200	1.280
Pitt County	0.123	0.129	0.135	0.150	0.165	0.180	0.195	0.210	0.225	0.240
Chowan County	0.041	0.043	0.045	0.050	0.055	0.060	0.065	0.070	0.075	0.080
Hours Per Total Employees	0.82	0.86	0.90	1.00	1.10	1.20	1.30	1.40	1.50	1.60